

Service Relationships

Stay competitive today and in the future



A Technical Service Agreement for KBR Operator Training Simulators ensures beneficial use long after start up

KBR understands the challenges faced by today's operators and owners. With rising feedstock prices, demanding production schedules and shrinking operating margins and capital budgets, it is essential to ensure you maximize the return on all your investments.

KBR's worldwide technology team offers Technical Service Agreements (TSA) to support your Operator Training Simulator (OTS) system and ensure you maximize the long term value of the OTS. While each TSA is crafted to meet the unique requirements of individual customers, a typical TSA is designed to deliver:

- Ongoing simulator support
- Annual review of simulator operation
- As-built simulator upgrades
- Change management



By means of a TSA, our technology experts will work to provide continuing OTS support through updates, upgrades and advisory services.

Experience shows that customers who maintain a service agreement with KBR utilize and train on a current OTS and in turn run a safer and more efficient facility amidst ever more challenging operating boundaries.

Contact us today to see how KBR is committed to supporting your profitable and safe operations.

KBR Technical Service Agreements

To provide long-term OTS support, KBR offers a wide array of innovative and high value technical services to our customers around the world.

A TSA with KBR can assist with:

- Maintaining the OTS current with plant operation
- Updating simulator controls to match plant systems
- Augmenting training exercises to maximize value
- Planning for turnarounds and re-vamps
- Annual site review by KBR experts ensuring the most beneficial operation
- Committed maintenance support for fast response
- Priority response from KBR subject matter experts
- The ideal resource for the job at guaranteed rates
- Unrivalled technical expertise in KBR technologies

KBR

TECHNOLOGY

KNOW-HOW DELIVERED

KBR offers a breadth of technology licenses and process equipment for:

- Ammonia and Fertilizer
- Synthesis Gas / Syngas
- Olefins/Coal Gasification
- Refining
- Carbon Capture and Storage / CO2 Sequestration
- Hydrogen
- Organic Chemicals

HOW CAN WE MAKE YOUR WORLD WORK BETTER?

For more information about how KBR's technical service agreements can deliver results for your business, visit kbr.com/technology

Additional Services

Technical Expertise

- Available technology experts
- Guaranteed rates

Operations

- Process studies to increase plant performance
- Feasibility, expansion, & revamp studies
- Energy improvement audits
- Environmental & safety improvement studies
- Product specs analysis & improvements

Reliability

- Equipment inspection
- Reliability, availability and maintainability studies
- Asset integrity management

Start-up, Turnaround & Revamp

- Technology and process studies for capital projects
- Planning and scheduling assistance
- Site support services

Advanced Technical Solutions & Training

- New or refresher operator training
- Advanced process controls
- Advanced modeling services
- Operations management

Dedicated Technology Web Portal

- Easy access to the expert knowledge you require
- Reference documentation and guides
- Contact information for KBR subject matter experts



Choose your level of service

KBR is aware every client's needs are different, so KBR offers a wide variety of technical service agreements to enhance performance of our technology. From annual site visits and pre-approved consulting hours to reimbursable plans, KBR can put together a service agreement contract that works for you.

STANDARD TECHNICAL SERVICES AGREEMENT	INCLUDED
Annual assessment and improvement recommendations	✓
Pre-approved consulting from a KBR OTS expert	✓
Pre-approved contractual terms and conditions	✓
Guaranteed hourly rates	✓
Quick-response work authorization forms	✓
E-mail and phone support	✓

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